

# SAFECARE FACILITIES MANAGEMENT

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SAFE CARE FACILITIES MANAGEMENT (PVT) LTD





## We want to be Sri Lanka's greatest Facilities management service provider

**Safe Care** is a professional facilities management company specially for commercial and domestic soft services and hard services in Sri Lanka.

We are well established and recognized facilities management company and specially a **truly Sri Lankan company**. What makes us different is our reputable name, superior management system with Locally & Globally accepted standards and professional inhouse training to all of our staff. We have built a solid foundation as a result of our strong relationship with our bottom to top level staff, stakeholders and clients. The majority of our clientele is gained through recommendations.

**We care for your business as if it were our own.** This is why we continuously aim for improved service performance that facilitates your purpose through greater people empowerment. When we enter into a new relationship, we make a big effort to understand your operations, requirement and align with them – and then train and support our employees to make a difference in your business, day in and day out. Because, in the end, we want our people to take care of your people, your customers, and your facilities – so you can focus on what you do best.

We serve all kinds of corporates and residences. Whether you are looking for a single service or an integrated solution, our efficient way of working provides consistent, high-quality results. And, thanks to our flexible operational model, you can choose to expand or limit the scope of services to meet the needs of your business as it evolves.

We have over Ten years of experience of helping our customers focus on their core business, by making their non-core jobs our specialty. By keeping your employees, guests, visitors and other related parties satisfied – through great service – we facilitate the efficiency and productivity of your business.

Integrating service solutions from **Safe Care** results in a more cost-effective service setup. In addition, we bring peace of mind to you and your business by ensuring everything works through a single point of contact. We also secure compliance with all health, safety and environmental regulations. And we make sure our services meet all local labour norms and laws by a wide margin.

## Our Scope

### The Cleaning Excellence Concept

#### The Cleaning Excellence concept includes four elements

Professional cleaning materials carefully selected for the sake of our employees, the environment, and efficiency.

KPI that identifies targets and determines how to measure performance against them.

Conceptualized methods based on worldwide best practice to optimize quality, planning, internal efficiency, and workflows.

Sustainable quality over a longer period of time is one of the things that differentiates Safe Care from its competitors. Providing professional facilities management solutions to our customers means documenting work performance in relation to the Service Level Agreement (SLA) and KPI quality standards.

Cleaning Services is ultimately about people. At **Safe care**, our role is to focus on empowering and supporting our people, so they can meet and exceed your expectations. Because to us, taking care of people is taking care of business.

To succeed, we must have the right people on board. And as a people oriented company, we continuously make sure that we give our staff a sense of purpose and personal accountability, because we know that being motivated is crucial in performing well on a day-to-day basis. We also know that a personal touch can make all the difference, and make good service great. We call this the Power of the Human Touch with Innovative technology.

Our strong leadership principles create a working environment that fosters attentive and service minded employees that feel part of your team. We are all set to go the extra mile to make sure the work carries all the signs of **Safe Care** and our high quality standards.



# Our Indicators

## Safe Care Key Performance Indicators;

**Safe Care** has Key Performance Indicators in place to evaluate the effectiveness and quality of our services, and ensure you are getting the most out of our relationship. These include;

- Assessing employee turnover rates, employee engagement, gauging customer experience / satisfaction, and service efficiency.
- No. of hours of temporary workers/ replacements, Amount of extra work hours per site
- Service quality (objective measurements)
- Compliance to Cleaning Excellence Standards
- Health & Safety, Sustainability and environmental impact.

We develop additional KPI's based on specific customer characteristics and industry requirements in order to provide excellent customer service

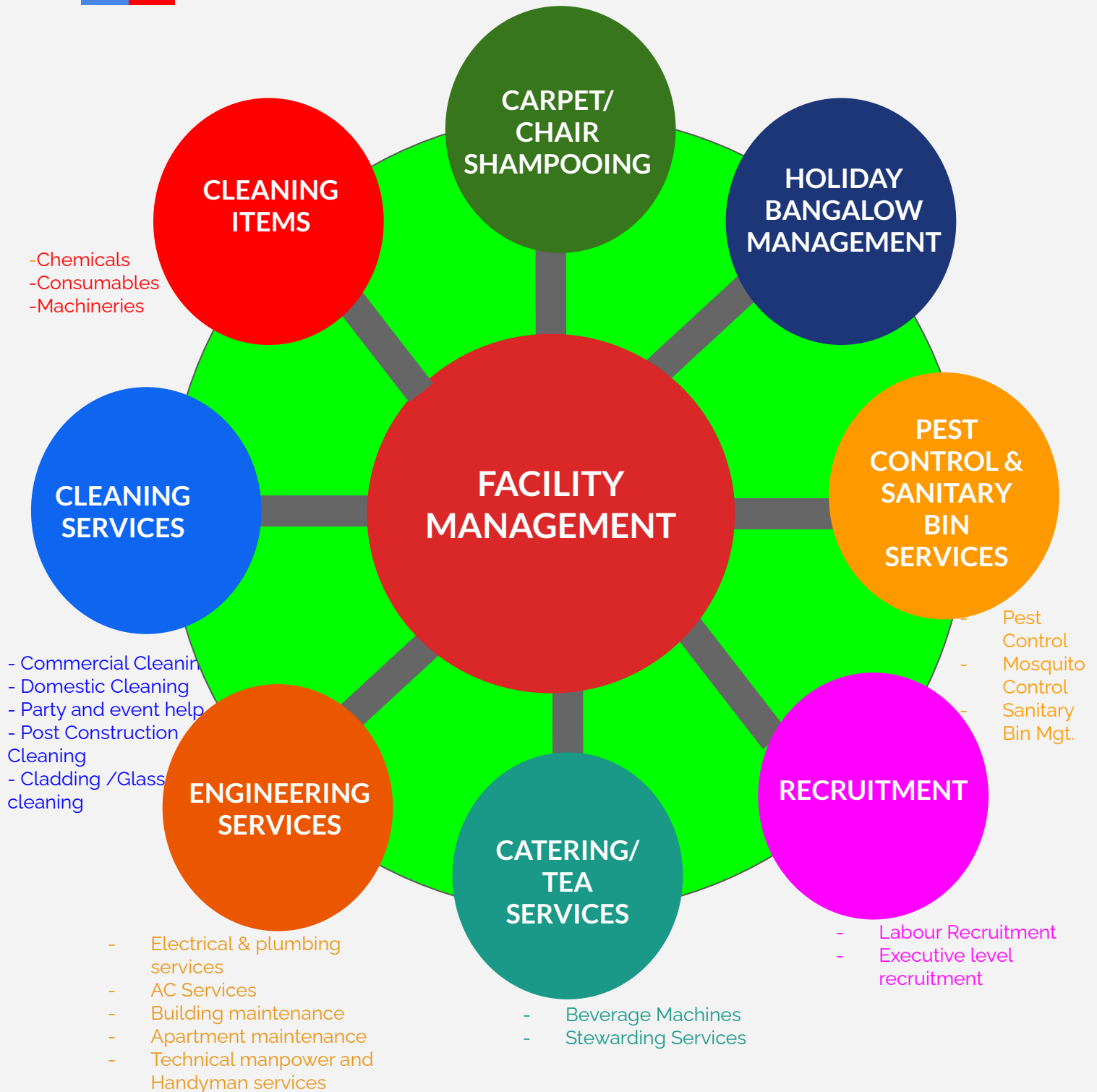
**superior client service with open communication while building a long term relationship with our clients.**



## Our Services



## Our Services



# Cleaning Services

## Commercial and Domestic Cleaning Services

Professional office cleaning services helps keep your office organized and conveys professionalism, responsibility and dependability.

This is why getting expert office cleaning services work to your advantage, especially when your clients have access to your office.

With a healthy working environment, employee productivity and welfare also increase as fewer sick days are taken and lower instances of allergic reactions due to dust or vapours occur.

All members of our team are highly trained to provide you with office cleaning services using internationally accepted standards and innovative technology that ensures a clean and hygienic workplace.





# Cleaning Services

When it comes to how is your Home looks like, you have high expectations. Which is why you should leave your home/apartment cleaning to **Safe Care**, the professional Domestic cleaning service Provider.

Regardless of previous experience, every **Safe Care** cleaning team member goes through extensive training before ever entering your home or apartment. Constant trainings keep cleaning skills of our teams sharp.

## The Team you can Trust

**Safe Care** have well trained. We will take care of your household cleaning services, We are providing an experienced housekeeping staff are available for Residential Cleaning and Office Cleaning (Inside / outside).

- Thorough dusting of all interior and exterior fittings
- Dust control throughout the construction or building work
- Wipe and polish all appliances, fixtures and countertops
- Clean all interior and exterior walls
- Window cleaning, including frames and sills
- Remove all the stickers from windows and fittings
- Floor cleaning, waxing and buffing
- Vacuum all carpets
- Stain removal, washing and vacuuming of all surfaces
- Complete sanitation of kitchens, toilets and bathrooms





# Cleaning Solutions

## Party and event help and Post construction cleaning

It is great to have a party or an event, once your event is completed, our team can restore your venue to its original condition in no time at all. Our cleaners are fully trained, professional and friendly to ensure your satisfaction every time. Post & after Party Cleaning is becoming one of our service in Sri Lanka, Leaving you to recover from the night before without worrying about the mess.

- Organizing event scenery and setting tables as per the client instructions
- Greeting guests ( If required)
- After party clear up, cleaning, washing up and tidy up

**Safe Care** not only provides its services for party and events, Once you have completed your construction, Renovate capital projects we are here to assist you to clean up your Company or Apartment building.



# Cleaning Solutions

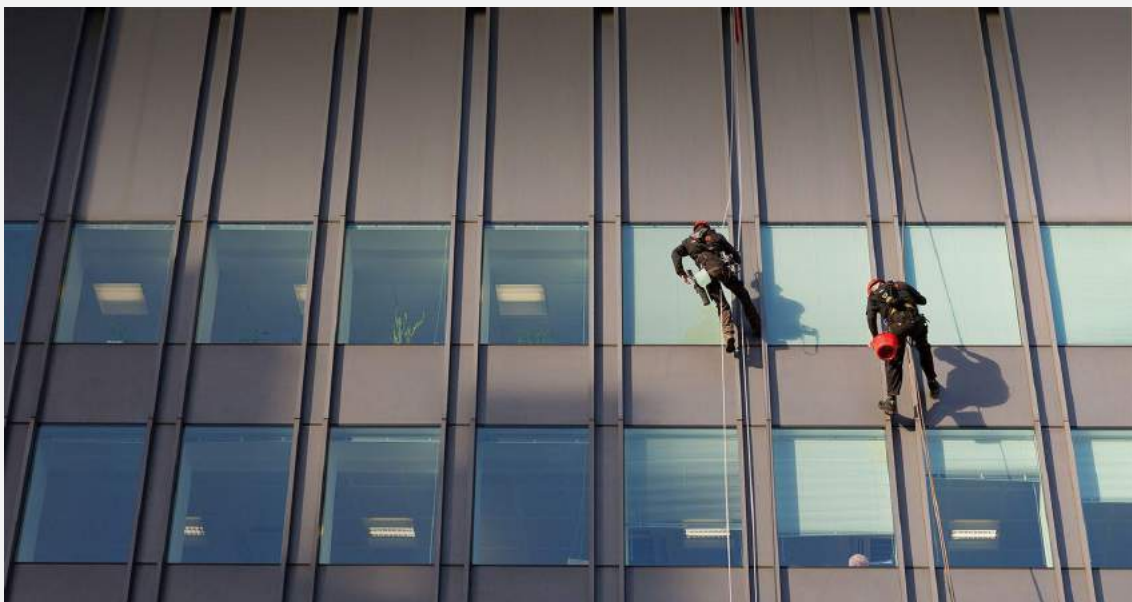
## Cladding /Glass/Gutter Cleaning

First impression counts. Exterior building and cladding cleaning ensures that your business looks just as professional from the outside as it does from the inside. Regular cladding/glass/Gutter cleaning can dramatically improve the appearance of your exterior while helping to preserve the life of the building and retain its value.

**Safe Care** cladding/Glass/Gutter cleaning team can clean all sorts of building shapes, sizes and heights with highest safety , from two-story domestic properties to huge superstores. We use a high reach rope access washing systems, a method which uses 100% purified water for a sparkling finish without the need for harmful detergents. This method of cladding cleaning also eliminates the need for ladders, Claddings

Every building is different, so we tailor our cleaning packages to suit your particular needs then provide a service promptly and without fuss, every time.

Whether you're looking for a one-off wash or a regular window cleaning service, we'll create a package that is truly tailored to your needs, and our team of experienced Cladding/Glass/Gutter cleaners will finish the job to the very highest standard, on time and every time



# Engineering Services

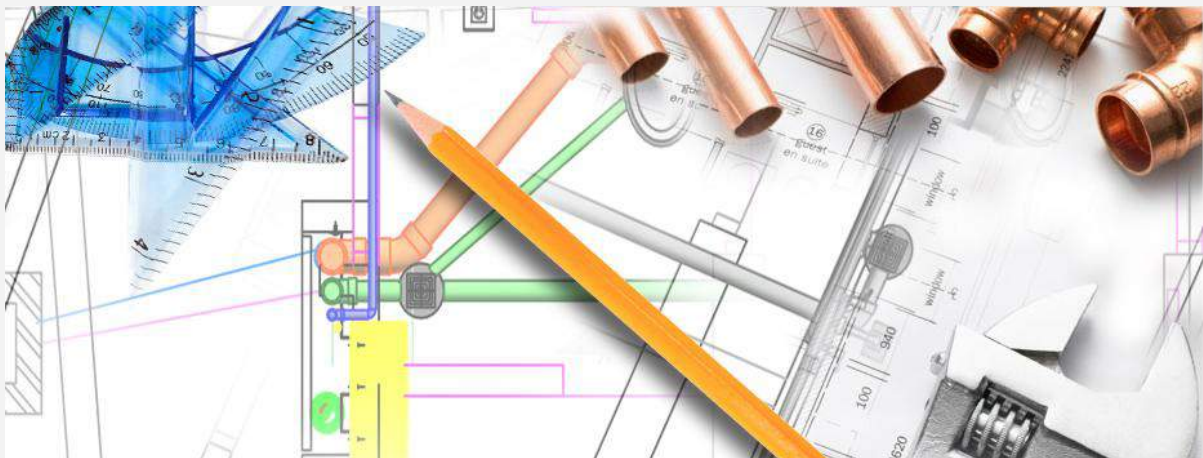
## Whatever you need we will find a solution

The companies of today need to focus to maintain company assets to optimize the value of their assets and the conditions of buildings and properties to boost business performance. **Safe Care's** engineering services are particularly important when a company operates within a narrow band of regulatory standards, when it has to live up to strict hygienic standards, and when poor cleaning and maintenance can disrupt operations.

There is a need for an effective and efficient work environment. Effective working environments reduces energy, water, and waste and carbon footprint while at the same time reducing cost and minimizes risk. Efficient workplaces maximizes the work productivity of the employees through the creation of safe, warm, light and effective working environment.

### What we do;

- Electrical, Plumbing and AC services for Corporates and residences
- Annual maintenance contract for critical facilities
- Building/ Apartment maintenance
- Technical Manpower / Handyman
- Any other ad-hoc engineering solutions which suites to your requirement







**Safe Care**

## Catering/ Tea Stewarding Solutions

**Taste of a Cup of truly spectacular Sri Lankan Tea.**

Welcome to the **Safe Care's** Five Star Tea Service. We make yourself at home. Our Five star tea service offers an unparalleled experience which is not only encompasses a traditional cup of tea but new world and level of luxurious.

We are delighted to say that we do provide latest beverage vending machines for your convenience.



## Recruitment

If you are looking for a Labor for your company or a Nanny for your home we are here to find a suitable, trained people as per your requirement.

Not only minor staffs, If you are looking for Manager , Assistant Manager, Executive, Assistant level staff, We are here to provide suitable candidates.

Call us for further details.



## Pest Control / Sanitact Bin Service

Keeping pests out of your home can seem like a losing battle. termites, bed bugs, and rodents are always looking for a comfortable place to call home. If you aren't careful, that home could be yours.

Safe Care specialized in controlling and removing a variety of pests from termites to rodents to bed bugs to Mosquitos. Our experienced technicians have received in-depth training that allows them to properly diagnose infestations and choose the most effective methods to eliminate pests.

Sanitary Bin collection management is a basic but most important requirement in any hygienic washroom. Easily overlooked, sanitary bins are not easily ignored if it all goes wrong.

We **Safe Care** have dedicated team with dedicated transport facilities to manage Sanitary bin services Islandwide.

## CARPET/CHAIR SHAMPOOING

Over time your carpets, Chairs, will get dirty and need to be professionally cleaned. Dirt, Oil and other outside pollutants will soil your carpets, Chairs quickly. It will not only look dirty and unattractive but will also wear out much faster costing you thousands of rupees to replace.

We provide our services for commercial or residential clients with Quality Carpet, Chair cleaning at the most affordable price.

### What we do;

- Carpet cleaning
- Upholstery Cleaning
- Tile & Grout Cleaning
- Sofa and Chair shampooing



## Cleaning Items

With Safe Care, Now you can purchase Cleaning materials with highest quality and Guarantee at a reasonable rate. .

### **What we have;**

- Cleaning Machineries ( With after sales services)
- Cleaning Consumables
- Cleaning Chemicals (With MSDS and other related certifications)
- Tissues related products (With certifications)
- Air freshners ands Urinal mats (With MSDS and other related certifications)

## Promotional Items / T - Shirts

Easily choose the product that best suits your custom apparel needs. We have everything from inexpensive to high end branded, to moisture management apparel. Whether you need custom made t - shirts, custom made shirts, custom made caps, or custom made uniforms, we have it. let us know what product we can help you with.

## Few of Our Valued Clients





# CONTACT US AND EXPERIENCE THE DIFFERENCE,

## Contact Us:

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